



## PROVIDER DISPUTE RESOLUTION REQUEST

Mail to: MHN  
Provider Dispute  
P.O. BOX 10697  
San Rafael, CA 94912

### INSTRUCTIONS

- Please complete the form below. Fields with an asterisk ( \* ) are always required.
- Fields with a double asterisk (\*\*) are required for Claim, Billing and Reimbursement of Overpayment Disputes.
- Be specific when completing the DESCRIPTION OF DISPUTE and EXPECTED OUTCOME.
- Provide additional information to support the description of the dispute.

<b>*PROVIDER NAME:</b>	<b>*PROVIDER TAX ID # :</b>
<b>PROVIDER ADDRESS:</b>	

**PROVIDER TYPE**     MD/DO     Mental Health     Hospital     ASC     SNF     DME     Rehab  
 Home Health     Ambulance     Other \_\_\_\_\_  
(please specify type of "other")

**\* CLAIM INFORMATION**     Single     Multiple "LIKE" Claims (complete attached spreadsheet)    *Number of claims:* \_\_\_\_\_

<b>* Patient Name:</b>		<b>Date of Birth:</b>	
<b>* Subscriber ID Number:</b>	<b>Patient ID Number:</b>	<b>**Original Claim Form ID Number: (If multiple claims, attach Multiple Claim Spreadsheet)</b>	
<b>**Service "From/To" Date:</b>	<b>Original Claim Amount Billed:</b>	<b>Original Claim Amount Paid:</b>	

<b>DISPUTE TYPE</b>	
<input type="checkbox"/> Claim	<input type="checkbox"/> Seeking Resolution Of A Billing Determination
<input type="checkbox"/> Appeal of Medical Necessity / Utilization Management Decision	<input type="checkbox"/> Contract Dispute
<input type="checkbox"/> Request For Reimbursement Of Overpayment	<input type="checkbox"/> Other:

**\* DESCRIPTION OF DISPUTE:**

**\* EXPECTED OUTCOME:**

_____	_____	( ) _____
<b>Contact Name (please print)</b>	<b>Title</b>	<b>Phone Number</b>
_____	_____	( ) _____
<b>Signature</b>	<b>Date</b>	<b>Fax Number</b>

[ ] CHECK HERE IF ADDITIONAL INFORMATION IS ATTACHED  
 (Please do not staple additional information)

<i>For MHN Use Only</i>	
TRACKING NUMBER	5
PROVIDER ID#	